STORMFILTER™ WARRANTY



STORMFILTER: LIMITED WARRANTY (REPAIR OR REPLACE)

Stormwater360 warrants to the original purchaser (subject to terms and conditions) that the stormwater treatment system manufactured by or for Stormwater360 and sold to the purchaser shall be free from defects in materials and workmanship under normal use and service, when properly installed, used and maintained in accordance with Stormwater360 Operations & Maintenance Guide (O&M) for a period of 12 months from date of delivery to site.

This is a limited warranty to repair or replace defective components, or the unit as a whole, at the discretion of Stormwater360.

The Purchaser shall provide Stormwater360 with written notice of any alleged breach of the foregoing warranty within 15 days of discovery of the defect, including a reasonably detailed written description of the alleged defect.

This warranty can extend to a life-time warranty on refurbished cartridges obtained under the cartridge exchange or full maintenance programs, subject to conditions.

StormFilter™ cartridges: Lifetime warranty on cartridges

What Does This Lifetime Warranty Cover?

This warranty covers the purchaser of the StormFilter and anyone else who owns it during the warranty period. Stormwater360 provides a full lifetime warranty on all StormFilter cartridge parts and undertakes to fully repair or replace either the components or the full cartridge, if required, provided the Stormfilters are maintained according to the manufacturer's O&M recommendations.

What Does This Warranty Not Cover?

This warranty does not cover StormFilter cartridges where the devices have not been regularly maintained in accordance with the manufacturer's recommendations. The warranty does not cover non-standard pollutant loading such as spills, illegal discharges, Natural disasters/acts of God.

What is the Period of Coverage?

The warranty extends the lifetime of the StormFilter cartridges.

Normal Responsibilities of the Buyer/Owner

Generally, the design maintenance frequency for the StormFilter is between 12 and 36 months. This frequency is based on extensive experience with rainfall conditions, typical site loadings, and the extensive number of systems installed throughout New Zealand. The site-specific maintenance frequency should be determined during the site evaluation and inspection process as per the O&M.

Maintenance should also be performed following the event of a spill or other unusual loading event.

Certified Maintenance Contractors

Stormwater360 can provide the asset owner with a list of certified, independent maintenance contractors